DYS Initiative: Managing Conflict within the Institutions

Phase I ~ 2007
Advanced Verbal Strategy Training
- Advanced verbal strategy training has been completed for staff within the institutions, and is an ongoing training component for new employees. This training was developed through the Ohio Commission on Dispute Resolution and Conflict Management. The training teaches techniques specifically designed to manage the variety of conflicts that occur in the institution environment.

Phase II ~ Begins June, 2008
Conflict Management Training for Youth
- Conflict Management will become part of the youth’s daily experience as social workers, teachers and other staff utilize a simple, yet proven curriculum to equip the youth with conflict resolution skills.

Conflict Management Program Topics
- Understanding conflict
- How emotions influence conflict
- Expressing anger
- Communication skills
- Diversity
- Problem solving

Program Delivery
- Facilitated by social workers
- No more than 12 youth per group